

MBTA System Orientation Training

The MBTA has developed a System Orientation training designed to familiarize seniors and customers with disabilities with the MBTA's fixed-route network of buses and subways.

The training will include both a presentation and a hands-on section. During the training you'll learn about:

- Trip planning
- Boarding and exiting buses and trains
- Customer & Operator responsibilities
- And much more

Two types of small group trainings are available: one geared towards seniors and customers with disabilities generally, and one designed specifically for customers with vision impairments. Trainings generally occur twice a month.

Ways2Go Travel Training

Travel Training is individualized, one-to-one or small group, training on the safe use of public transit for some or all of one's travel within a public transit service area. Travel Training includes trip planning, bus schedule reading, safety skills, and other components of transit use, as well as actual practice using the bus and/or subway system to the destinations of your choice.

Travel training can increase your independence, save you money, and allow you more flexibility in your travel options. Travel training provides you the opportunity to learn, review, and practice skills needed for the safe use of the public transit system. The Travel Trainer will travel with you while you gain skills and confidence allowing you to learn at your own pace with less anxiety.

For more information about either of these
please call Ways2Go at 857-756-5893,
or e-mail: traveltraining@scmtransportation.org

Ways2Go Travel Training Referral Form

Name: _____

Address: _____

City/State/Zip: _____

Phone number(s): _____

E-mail address: _____

Emergency contact: _____ Relationship: _____

Staff Name: _____

Agency or organization: _____

Phone number: _____

Purpose of Contact:

☐ System Orientation ☐ Travel Instruction ☐ Other

If "Other" is selected, please specify:

How does the consumer currently get around?

Is that also an option for traveling to services/training/job?

☐ Yes ☐ No ☐ Sometimes

If sometimes, please explain:

(Mailing address: Ways2Go, 167 Holland St., Somerville, MA 02144)